

Marlene H. Dortch
Office of the Secretary~~Marlene H. Dortch~~
~~Office of the Secretary~~
Federal Communications Commission
445 12th Street, SW, Room TW-A325~~TW-A325~~
Washington, DC 20554

June 2~~6~~8, 200~~3~~2

Dear Ms. Dortch~~Dortch~~,

As mandated by the Federal Communications Commission (FCC), Office of the Deaf and Hard of Hearing (ODHH) has maintained a log of all consumer complaints that allege a violation of the federal minimum standards for Telecommunications Relay Services and is providing you with a report and summary to file with the FCC. Please find attached the annual complaint log for State of Washington and a summary, which indicates the number of complaints, received by ODHH ending May 31, 200~~3~~2.

Should you have any questions concerning this summary or report log, please contact our designated FCC contact person, Robert Lichtenberg, at 360-902-8000 TTY/V.

Best Regards,

Best Regards,

Robert Lichtenberg~~G. Leon Curtis~~
Peck
Washington Relay Administrator~~Director~~
Compliance Officer

Steven C.

FCC

Enclosures:

Attachment #1 - Annual Log of Consumer Complaints for period of June 1, 200~~2~~1 – May 31, 200~~3~~2

Attachment #2 - Annual Summary Log for period of June 1, 200~~2~~1 – May 31, 200~~3~~2

Attachment #3 – Annual Tally Report for period of June 1, 200~~2~~1 – May 31, 200~~3~~2

Attachment #4 – Sample Washington Complaint Form

Enclosed: 3.5 diskette with files in Word doc format

CC:

Tim Brown, HRSA/DSHS

Leon Curtis~~Robert Lichtenberg~~, ODHH

Kristen Russell, WUTC

Mark Tauscher, Sprint

Erica Myers, FCC

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